

Scripps Health Plan Amendment to Evidence of Coverage

August 22, 2018

Dear Member,

Thank you for selecting Scripps Health Plan HMO. We have updated important documents to provide you with more information on how to use your HMO benefits to access care.

We regularly review and update the Evidence of Coverage document to ensure it is compliant with regulatory requirements, and to clarify the language in the document to make it more user friendly for our members. The newly posted Evidence of Coverage includes the following changes:

- Addition of the Summary Benefit Description grid which outlines your member responsibility for common services.
- Additional language regarding the Calendar Year Out-of-Pocket Maximum and Calendar Year Medical Deductible.
- Clarification of the Family Planning Services and Infertility Services benefits.
- Addition of the "Timely Access to Care" section, which informs you of your rights regarding timeframes for an appointment for PCP, Specialist, Behavioral Health and Ancillary care services.
- Clarification of the Exclusions and Limitations section so you can better understand which services are covered and which services are excluded from coverage.
- Updated the Notice of Nondiscrimination and Availability of Language Services.

We encourage you to visit www.ScrippsHealthPlan.com to review the [Evidence of Coverage](#) and [Summary of Benefits and Coverage](#) for further description of your benefits and coverage. These will assist you with questions you may have regarding access to health care services.

These documents can be viewed, downloaded, and/or printed at your convenience when accessing the 'I'm a Member' page, and 'Benefit Information & Forms' section, or by clicking on the blue text above.

Should you have any additional questions regarding the information in this emails, the Scripps Health Plan website, or the HMO plan in general, please feel free to call our Customer Service Department toll free at **1-844-337-3700** or for the hearing and speech impaired **TTY: 1-888-515-4065**, Monday through Friday from 8 a.m. to 5 p.m. PST.

Sincerely,
Scripps Health Plan